



Fall Service Instructions

Regular Start Date:

Regular Fall dock and boat lift service will commence on Monday, October 3, 2011.

Schedule:

Eagle Docks provides dock & boat lift service across the entirety of Lake Vermilion. Due to the challenging fall weather conditions & great travel distances involved, we “work” the lake, area-by-area, typically completing all of our work in one area, before moving on to the next. However, our work area on any given day is largely dictated by the weather and our progress on the previous day. As such, we are unable to provide an exact date when your units will be serviced. More information on Fall service work can be found at: www.EagleDocks.com.

Dock / Track / Boat Lift Preparation:

In order to provide dock and lift service to our customers in a safe and manageable manner, we ask the following:

- Dock and track cables, along with the “A” frames, must be readily available to our work crews
- Boat lift canopies (vinyl or canvas portion) must be removed prior to our arrival
- Boats must be removed from boat lifts and lift bunks must be raised to the very top limit
- Docks must still be “down” for us to be able to safely hook-up and remove your boat lift
- Any methods you may have used to “tie-down” your decking must be removed (ropes/wires/zip-ties)

If our staff identifies a hazardous condition (such as a cable that needs replacing in order to safely lift your dock or track) we will remedy such condition at our discretion, and invoice you for the additional cost.

Special Conditions:

The following commonly encountered special conditions may prohibit Eagle Docks from lifting your units:

- If we are unable to locate your dock cables or “A” frames (i.e. they are locked in your boat house).
- If your boat-lift vinyl canopy has not been removed.
- If your boat-lift bunks are not raised to the top-limit or the boat is still on the lift.
- If your dock has been raised before the boat lift has been removed.

If any of the above special conditions apply to one of your units, we will attempt to remedy the condition “on-site”, and proceed with the lift if possible. If we are unable to fix the situation while we are on-site, we will make reasonable efforts to notify you & return to your site once the condition has been resolved. However, if a special condition exists upon our arrival on-site, the customer accepts all risks that Eagle Docks may not be able to return to your site before freeze-up. Additional service fees will be assessed for on-site remediation, and/or return trips necessitated due to any special conditions encountered, or decking “tie downs” that must be removed by our staff.

Special Requests:

Each fall, we get a number of requests to have customer’s units left in the water until a specific date. This year, we do have a limited ability in our schedule to accommodate this type of request, but it is on a pre-arranged basis. If not pre-arranged, once we work an area, it may be difficult, if not impossible, to return to an area if your units are not ready for service on the first pass. **If your units are not ready to be lifted by October 3rd, and you have not made accommodations with us for late service, the customer accepts all risks that Eagle Docks may not be able to return to your site before freeze-up. With the above said, if you have a specific date request, please contact Eagle Docks before October 1st to discuss further.**

THANK YOU FOR YOUR ASSISTANCE!

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